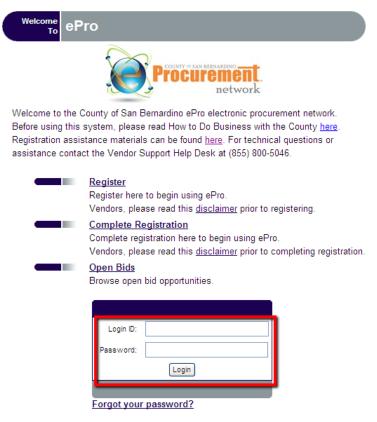
This quick reference guide is designed to help vendors understand how to access Purchase Orders (POs) and Change Orders sent to them in the San Bernardino County new eProcurement system, ePro. PO and Change Order notifications will be sent to the primary email address associated with the vendor's profile, not to individual vendor users. If your entity has received a notification about a PO or Change Order via email, follow the steps in this guide to access and review the document.

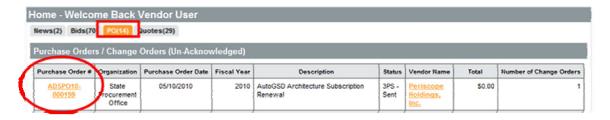
#### Login to ePro

The first step is to login to ePro at <a href="https://epro.sbcounty.gov/epro/">https://epro.sbcounty.gov/epro/</a> using your login ID and password. The email you received notifying you about the PO or Change Order will also contain a link to the system that you can click.



#### Finding a Purchase Order

After login you will see your home page and tabs underneath the Welcome message. To find a PO or Change Order, click on the PO tab. The POs and/or POs with Change Orders that you have not yet acknowledged will be listed first. You can access a PO by clicking on the link in the **Purchase Order #** column on the left side of the screen.





#### **Acknowledging a Purchase Order**

Upon selecting a PO, you will be asked to acknowledge receipt of the PO and its Change Orders before it will display. Acknowledging a PO indicates that you are aware of it and that you will respond to it.

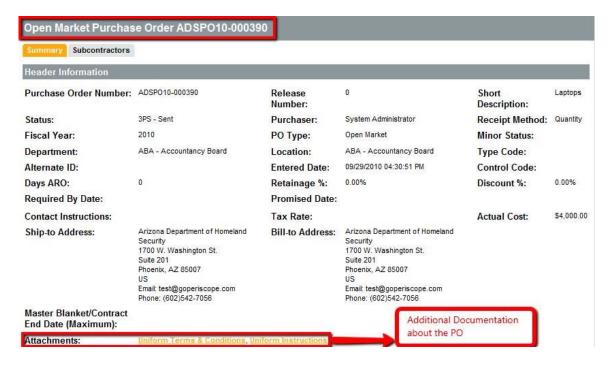
Check both of the check boxes on the left and click on the **Proceed** button to:

- Acknowledge your receipt of the PO and its Change Orders, and
- Notify the requestor at the County that you have received the PO.

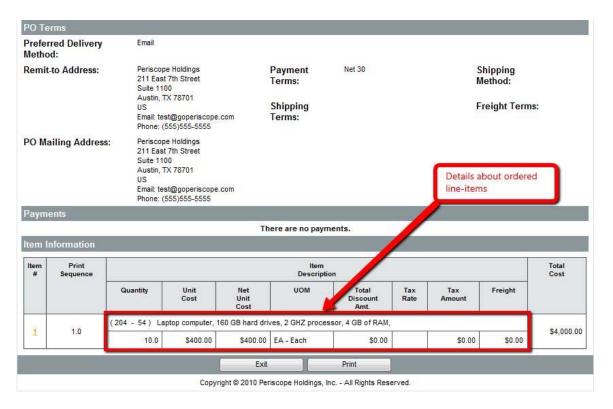


### Viewing a Purchase Order

The PO will be displayed with the number prominently displayed in the upper left hand corner of the document.

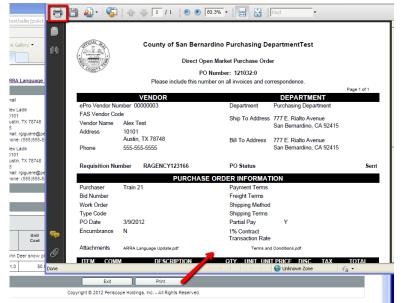






### **Printing a Purchase Order**

All POs issued to you will stay within ePro indefinitely, so you do not need to print it out. However, if you would like to print out a paper copy of a PO, click on the **Print** button on the bottom of the screen while looking at the PO. ePro will preview the PO on the screen and you can then print the PO to the printer of your choice or save it to your computer.

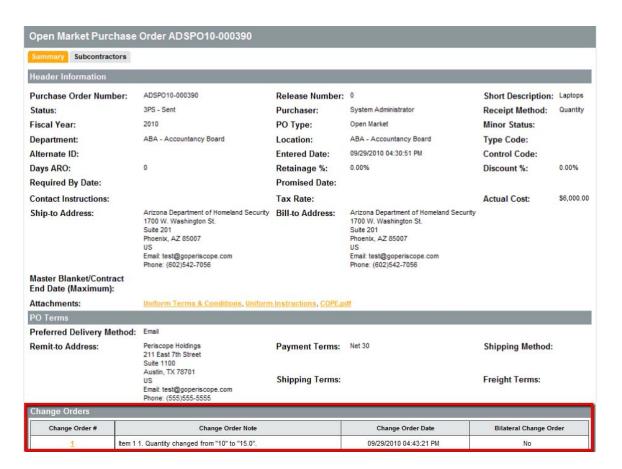




#### Finding and Acknowledging a Change Order

You will be notified of Change Orders if an agency has made changes to a PO they've previously sent you. Notifications of Change Orders will also be sent to the primary email address associated with the vendor's profile, and not to individual users established for the vendor's profile. Change Orders are accessed in exactly the same way as the PO, and are visible on the PO document in the **Change Orders** section.

Just like POs, you will be asked to acknowledge receipt of Change Orders upon selecting the PO to view. Check both of the check boxes on the left and click on the **Proceed** to view the PO and its Change Order(s).



#### **Finding Bilateral Change Orders**

Some Change Orders may require your approval before they are applied to the PO. These are referred to as "Bilateral Change Orders." These are primarily used when an amendment is needed to a term contract you have with the County. Notifications of approval requests for Bilateral Change Orders will be sent to individual user accounts established for your vendor profile, via email.



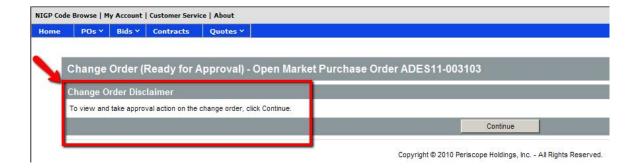
After you've received this notification, the Change Order is visible from your homepage within ePro under the PO tab within the **Change Orders Pending My Approval** section.



#### **Approving Bilateral Change Orders**

If you have been notified of a Change Order that you need to approve, upon selecting the document, follow the steps below to take action:

1. The **Change Order Disclaimer** screen will appear. You will need to accept it by clicking the **Continue** button.





2. Review the Change Order onscreen.

NOTE: If you want to review the entire PO, click the *Cancel and Exit* button. This will return you to your homepage. Select the PO tab again, then click on the PO# from the *Purchase Orders - Sent* section.



3. Select to "Approve" or "Disapprove Change Order" in the **Approval Actions** section. Selecting "Approve" will date and timestamp your approval of the Change Order. Selecting "Disapprove Change Order" will send the Change Order back to the County.

**NOTE**: If you select "Disapprove Change Order," you **must** provide a **Comment** field with the reasons for the disapproval.

4. Select the **Save & Continue** button. You will be asked to verify your selection. To do so, click **OK**. You have now responded to the approval request.

